



QUALITY POLICY

SG360^o is the industry leading provider of innovative direct marketing solutions, delivered on time, achieving customer requirements and stakeholder expectations.

WE ACCOMPLISH THIS THROUGH:

- Recognizing, understanding and evaluating customer needs and striving to exceed expectations.
- A commitment to creating and providing the resources to maintain a working environment where our people become fully involved in achieving our objectives.
- An understanding that desired results are achieved more effectively when activities and resources are managed as interconnected processes.
- Making fact based decisions for continual improvements to our quality management system through analysis of relevant data, evidence and information.
- Maintaining our management systems in line with the requirements of ISO9001.

A handwritten signature in black ink, appearing to read "Mary Lee Schneider", positioned above a horizontal line.

Mary Lee Schneider, President and CEO

March 13, 2017